

HERO 2.0 Broker Portal Training:

How to Submit a Consumer Purpose Loan













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- Services
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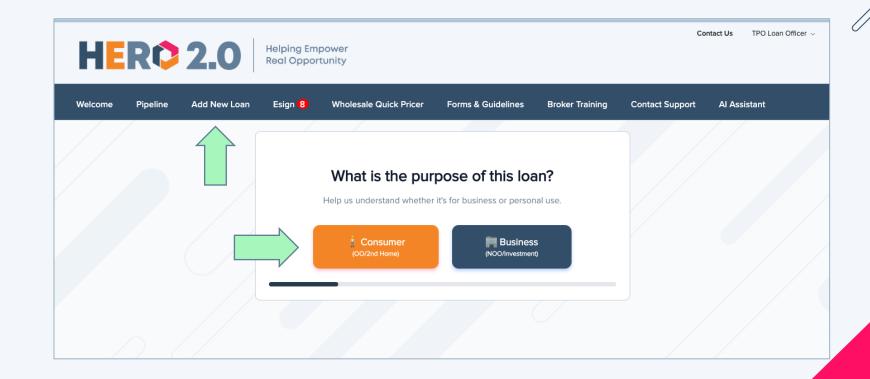


Add a New Loan



Login and click on <u>Add New</u>
Loan, choose <u>Consumer</u> as the purpose of loan.

HERO 2.0 Login

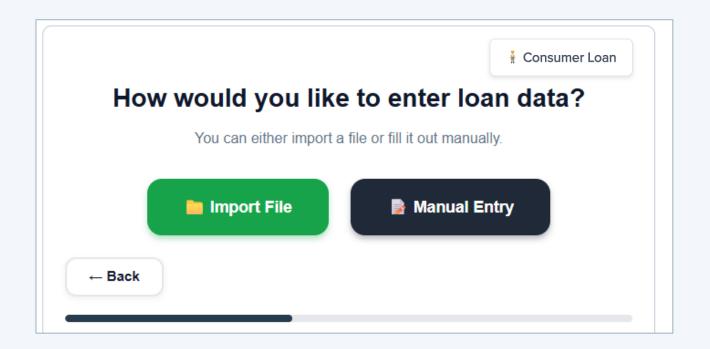




Add a New Loan



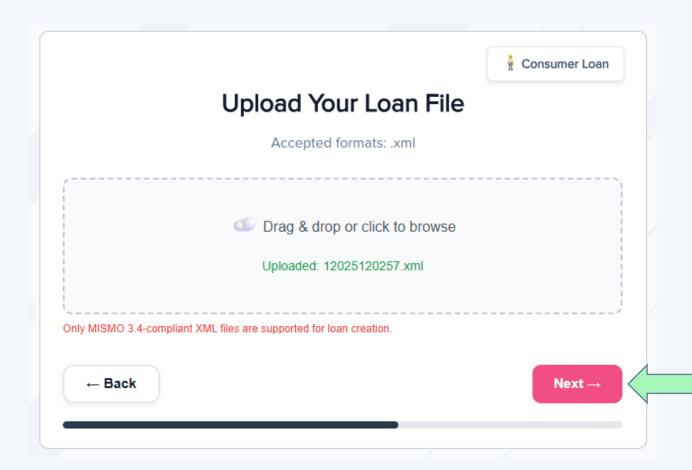
You may choose to either import your 3.4 or manually enter the application information.



Add a New Loan



Upload your XML file and click the **Next** button.



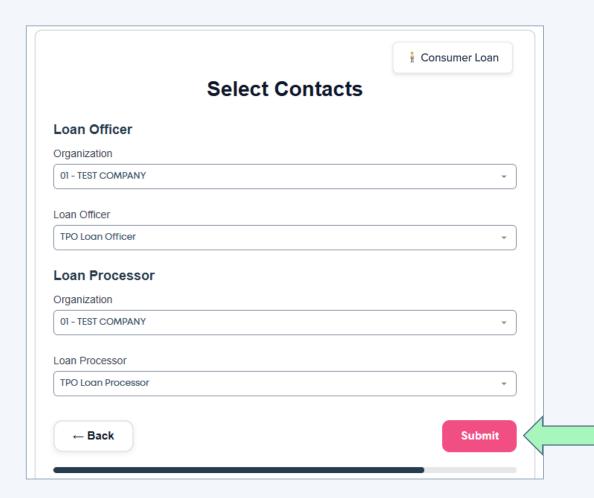


Add a New Loan



Once your XML is uploaded, you will then select your contacts.

Click the **Submit** button.

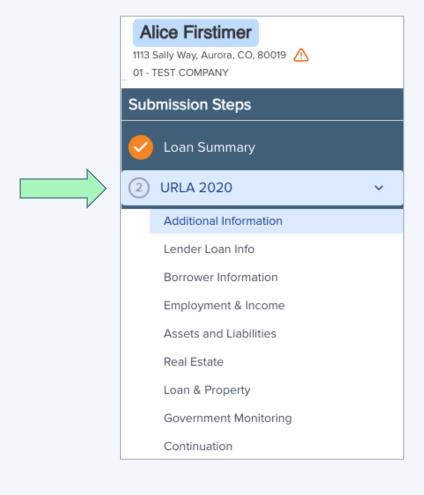




Add a New Loan



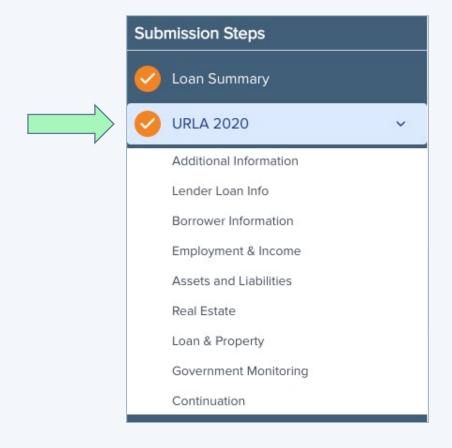
Click on <u>URLA 2020</u> and enter any missing information with an asterisk next to it.



Add a New Loan



Once all required fields have been entered, an orange check box will appear.

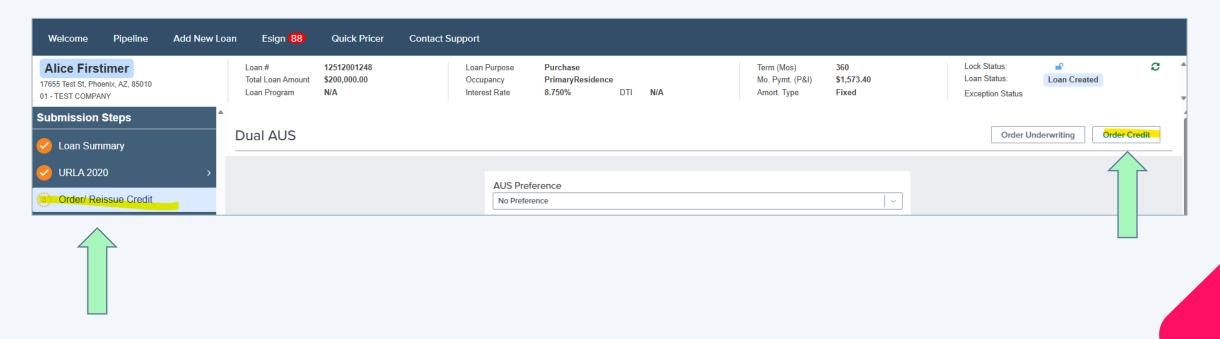




Order/Re-issue Credit



Next, navigate to the Order/Re-issue Credit screen and click on the Order Credit button.

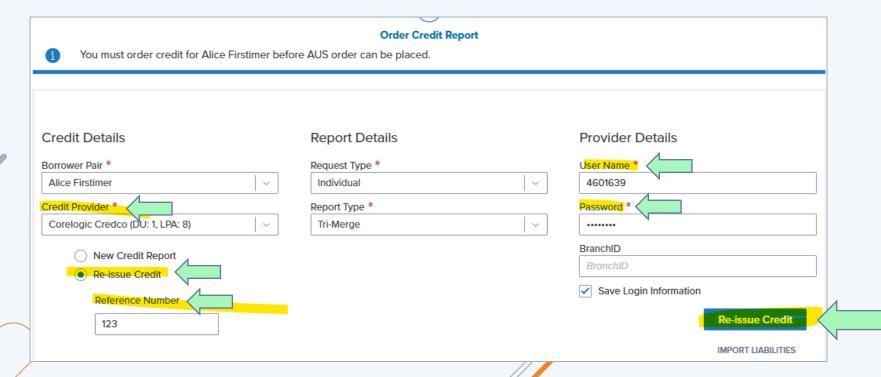




Order/Re-issue Credit



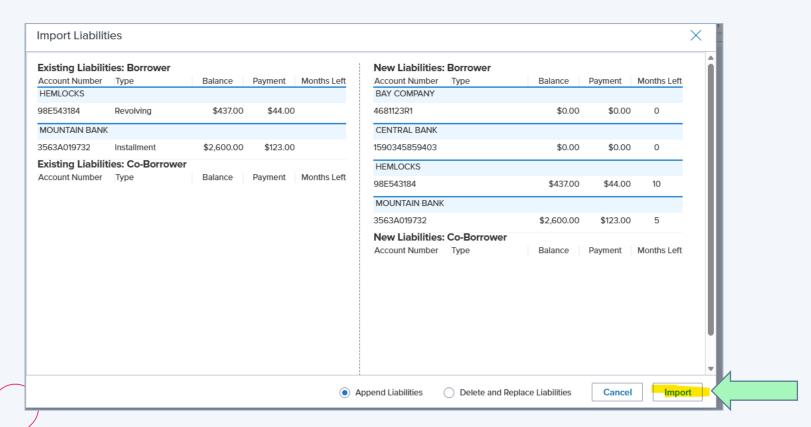
Choose <u>Re-issue Credit</u> and choose your <u>Credit Provider</u>. Enter <u>Reference Number</u> and the credentials used to pull the original report. Once all information has been entered, click on the blue <u>Re-Issue Credit</u> button. Tip: Check the "Save Login Information" for future files.



Order/Re-issue Credit



Import liabilities and click the <u>Import</u> button.

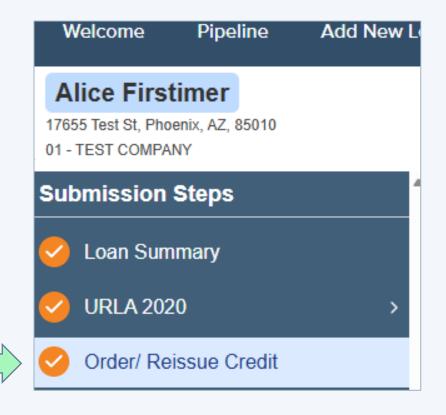




Order/Re-issue Credit



Once credit has been re-issued successfully, an orange checkmark will appear.

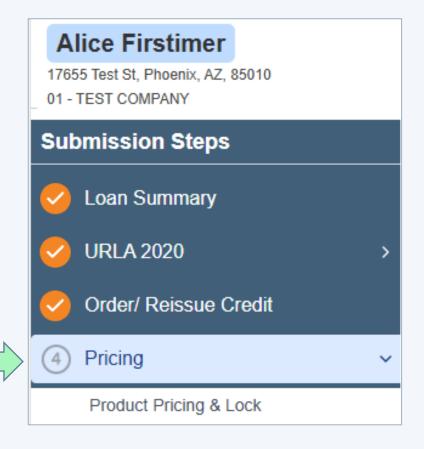




Pricing



Navigate to the **Pricing** tab (if any updates need to be made, you must navigate back to the URLA 2020 screen).

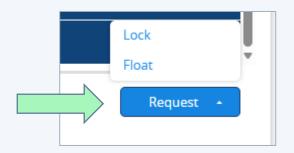


Pricing



Choose your rate and click on <u>Request</u>.
You may choose <u>Float</u> or <u>Lock</u>.

Ally 30 Yr	Fixed		Rate: 8.37!	5% Final Price: 99.250	APOR: 6.220%		
	Rate	Price	P&I	P&I+MI	Credit / Cost	Lock Period	
	8.125	98.750	\$1,484	-	1.250 (\$2,500)	30	_
	8.250	99.000	\$1,502	-	1.000 (\$2,000)	30	\
	8.375	99.250	\$1,520	-	0.750 (\$1,500)	30	_

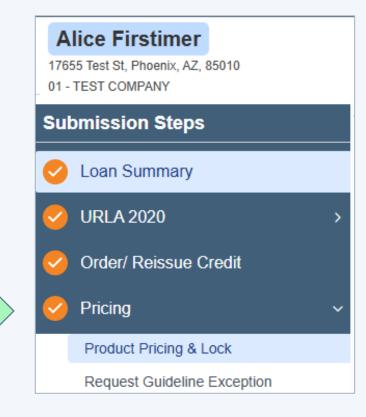




Pricing



Once you have floated or locked, you will see an orange checkmark on the **Pricing** tab.

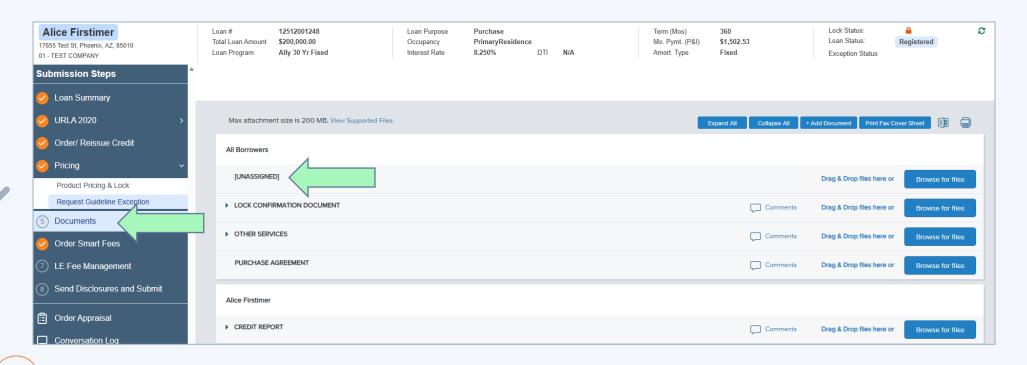




Required Documents



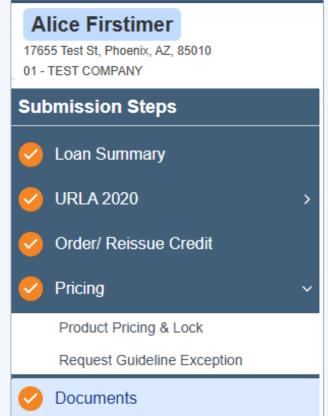
Navigate to the <u>Documents</u> tab. Upload any required documents. If you wish to upload additional documents, please upload them to the [UNASSIGNED] folder.



Required Documents



Once all minimum required documents have been uploaded, the **Documents** tab will have an orange checkmark.





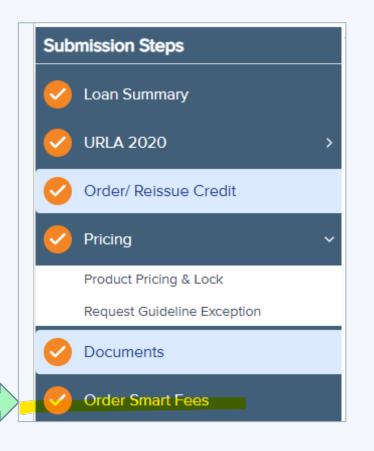


Smart Fees



Smart Fees will automatically run after you upload your documents and will pull in fees from the nearest settlement provider to the subject property.

The <u>Order Smart Fees</u> tab will have an orange checkmark once complete.

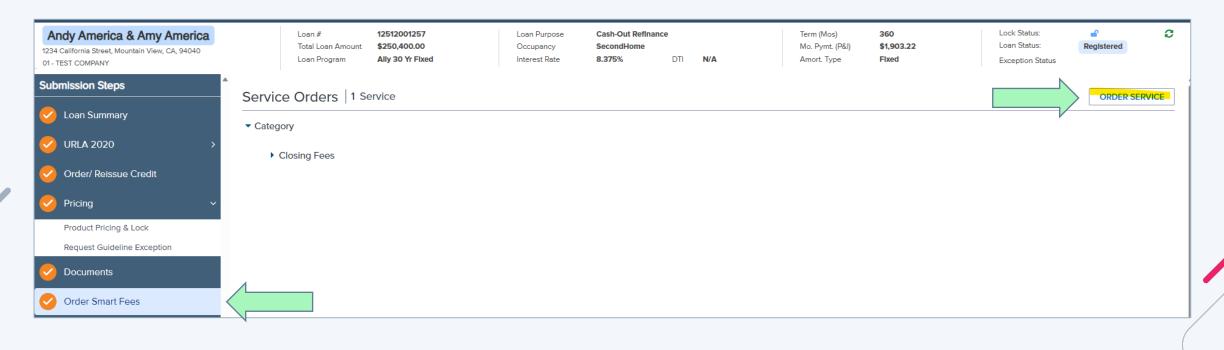




Smart Fees



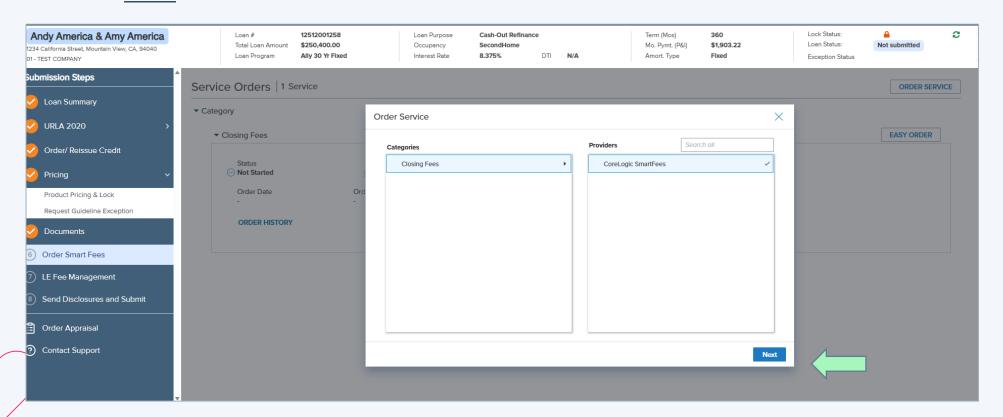
If you choose to change the provider, click on the <u>Order Smart Fees</u> tab and then click on the <u>Order Service</u> button.



Smart Fees



A pop-up will appear. Under Categories, click on <u>Closing Fees</u>, under Providers, click on <u>Corelogic Smartfees</u>. Click the <u>Next</u> button.





Providers



If you want to search for a different provider, click <u>Select Provider</u>. Select Provider for both Title Insurance and Settlement Services.

Tide Income	First Associate Title Comment	ecar 00
Title Insurance	First American Title Company Details Remove Select Provider	\$625.00
Settlement Services	First American Title Company	\$1,315.00

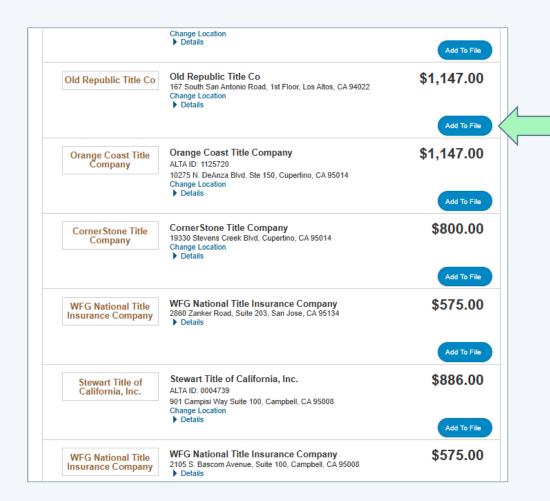


Providers



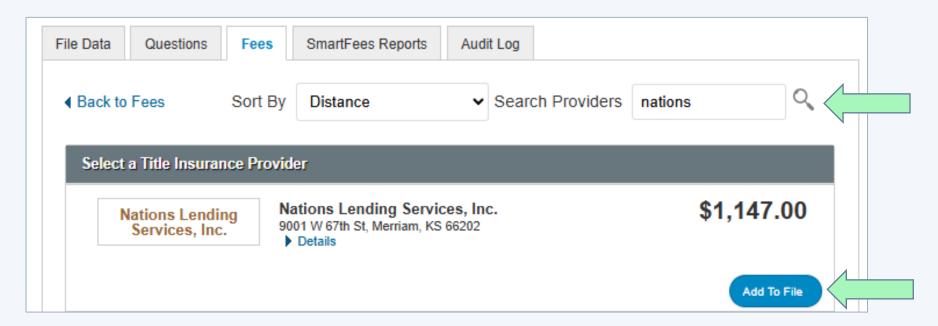
This will take you to the list of other providers.

If chosen, click the **Add to File** button.





Or you can manually search for a Provider using the search box. If chosen, click the **Add to File** button.



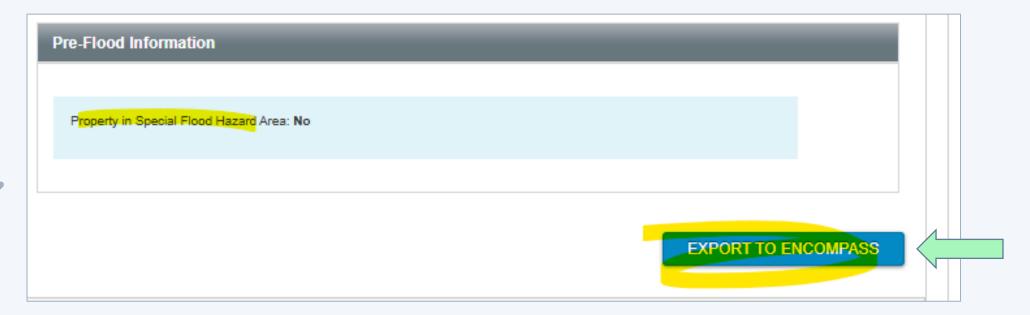


Exporting to Encompass



Once you have made your selections, click the **Export to Encompass** button.

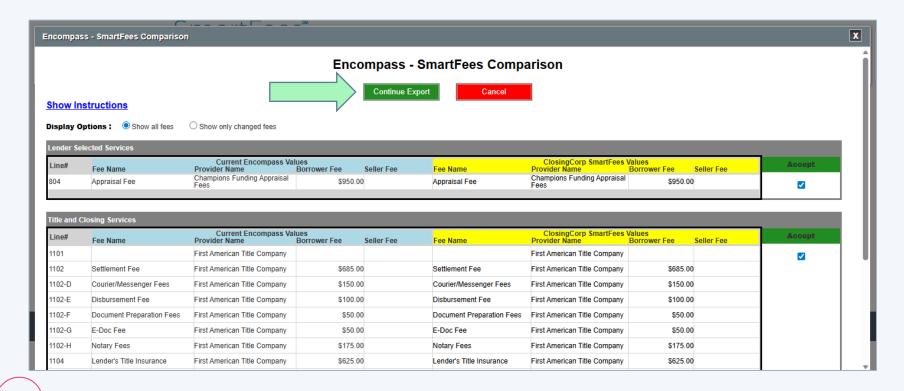
Tip: Flood indicator will also be processed.



Exporting to Encompass



A new pop-up will appear, click the **Continue Export** button.





Exporting to Encompass



Navigate to LE fee management, you will need to enter your processing fee if applicable, confirm your compensation is accurate and discount points are what were expected.

Additional tips:

- on the next disclosure.
- Credit report fee is defaulted to \$150, this is editable.
- Lender fees are not editable, 2nd appraisal fee will default if applicable based on product and loan amount.



Escrows



If escrows are being impounded, **Number of Months** must be entered.

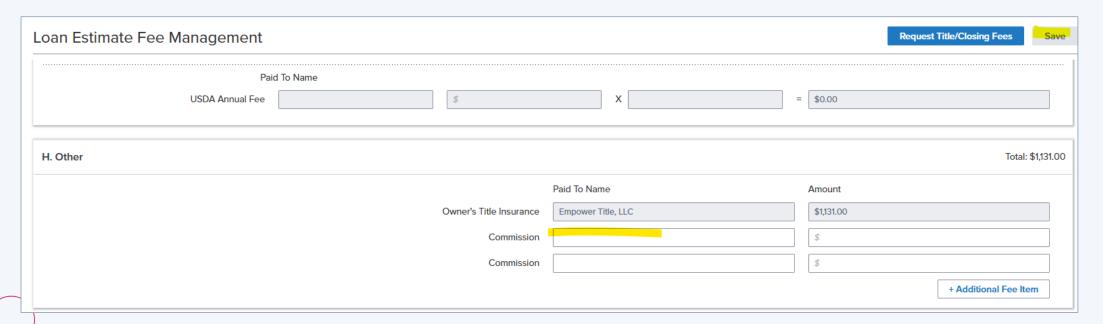
mongage i	Todanice i remiani		, , , , , , , , , , , , , , , , , , ,		
	Paid To Name	Monthly Amount	Number of Months		otal Amount
Homeowner's Ins Premium		\$65.00	Х	= 4	\$0.00
Flood Insurance		\$	Х	= [\$0.00
Property Taxes		\$235.00	Х	= 4	\$0.00

Services



<u>Section H</u> is open to disclose any borrower chosen services. (cannot be settlement costs) Be sure to click <u>Save</u>.

If any additional fees need to be entered, please reach out to scenarios@champstpo.com

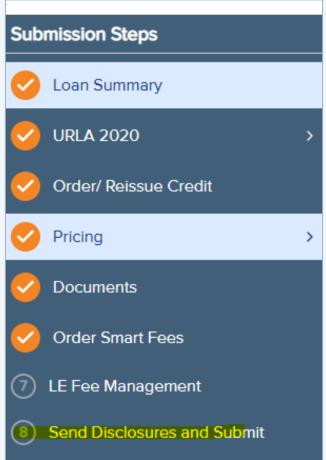




Sending Disclosures



Navigate to the **Send Disclosures and Submit** tab.



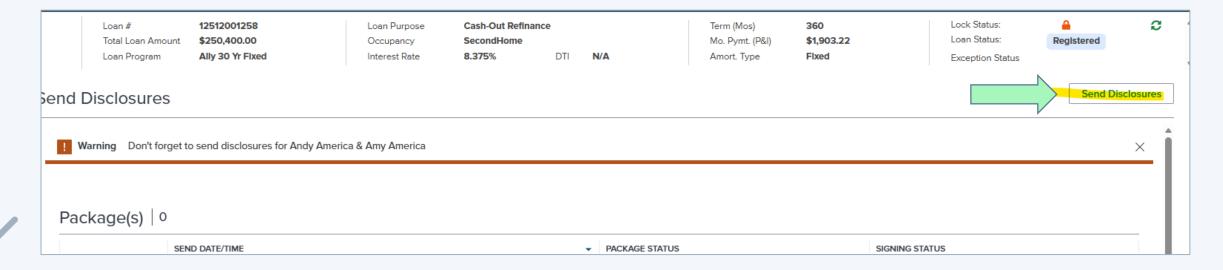




Sending Disclosures



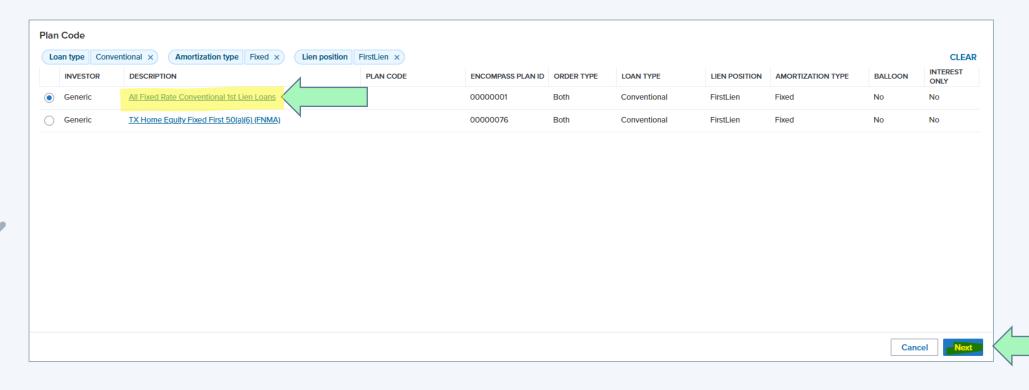
Click on the **Send Disclosures** button.



Sending Disclosures



Choose the first option and click the **Next** button.



Sending Disclosures



The system will begin generating disclosures, click the **Next** button.

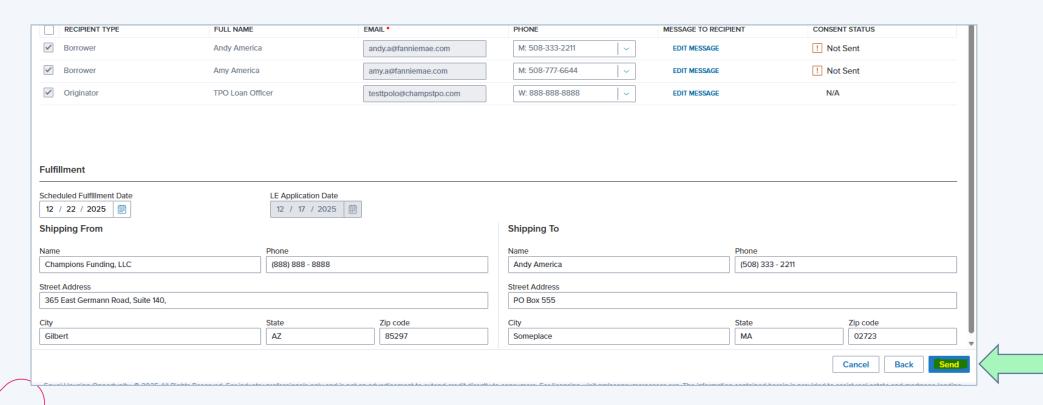
	DOCUMENT TITLE	SIGNATURE TYPE	DOCUMENT TYPE
ii .	Credit Score Disclosure Exception for Loans Secured by One to Four Units of Residential Real Property, 2	Informational	eDisclosure
H	Supplemental Consumer Information Form	Informational	eDisclosure
H	Supplemental Consumer Information Form, 2	Informational	eDisclosure
H	CA CCPA	Informational	Custom Form
H	Social Security Administration Authorization	eSignable	eDisclosure
II	Mortgage Fraud is Investigated by the FBI	eSignable	eDisclosure
H	Fair Credit Reporting Act	eSignable	eDisclosure
H	Equal Credit Opportunity Act Notice	eSignable	eDisclosure
H	USA Patriot Act Information Disclosure	eSignable	eDisclosure
H	CA Addendum to Residential Mortgage Loan Application - Notice of Separate Credit/Account	eSignable	eDisclosure
H	CA Hazard Insurance Authorization, Requirements and Disclosure	eSignable	eDisclosure
H	CA Loan Impound Disclosure and Waiver	eSignable	eDisclosure
ii.	CA Machine Copies Notice	eSignable	eDisclosure
::	CA Notice to Lleme Lean Applicant	aCianabla	□ Disalacura ▼
			Cancel Back Next



Sending Disclosures



Ensure all information looks accurate and then click on the **Send** button.



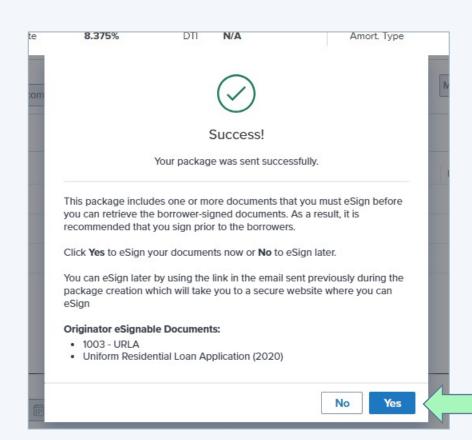


Sending Disclosures



The system will prompt the LO, to sign the 1003, to avoid any delays, please click the **Yes** button to sign.

Your loan will automatically move to the set-up milestone. Nothing further is needed from you at this time.





Contact Support



If you have questions at any point during the submission process, please reach out to scenarios@champstpo.com or by clicking on Contact Support on the left side of your screen.



Our Winning Philosophy at Champs TPO

At Champs we believe Decision Makers should communicate with Decision Makers. Your Champ's Account Manager will be your primary point of contact through the life cycle of the loan file.

We are your partners in success. Please contact your Account Executive or your Champs Operations team for assistance.

Thank you for your partnership and business!

