

HERO Broker Portal Training:

TBD to Approval









Step 1:

From your pipeline, please click the TBD icon.



TBD to Approval



Step 2:

You will then be asked to plug in the property address and go from there. Snippets below of the process. Please reach out to <u>Scenarios@ChampsTPO.com</u> if you run into any issues.

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Step 3:

It requires broker to enter the property address and the app date (please use today for app date).

Convert to App	
Address:	Please enter.
	Santa Ana CA 🖌 90026
County:	LOS ANGELES 🗸
Application Date:	04/16/2024
	Save Cancel

TBD to Approval

Full Application



Step 4:

You will then they see this:

You'll need to click to Send Initial Disclosures on that popup. If you don't send disclosures the same day, the loan will be reverted to a TBD loan with the property address removed over night.

This loan is a full application now.

Please be sure to <u>send initial disclosures</u> today to keep this converted application, and upload the required documentation on the <u>Conditions</u> page.

Send Initial Disclosures

Upload Documentation

