

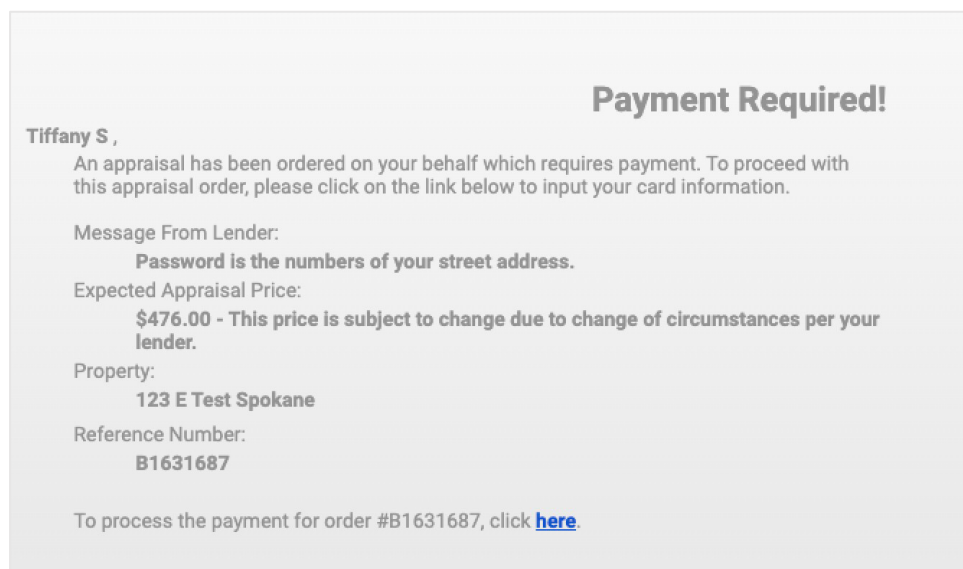
Securely Paying for Your Appraisal via Credit Card



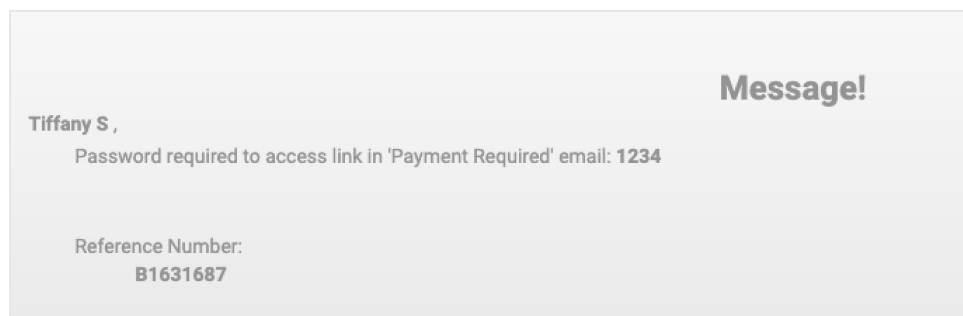
Champions Funding, LLC requests appraisals and payment through our secure vendor Appraisal Firewall. Appraisal Firewall maintains the highest data security standards available. Be assured your information will be handled with absolute privacy and security when you submit your payment information.

When paying for your appraisal, you will receive 2 secure emails. One will notify you that your Champions/Broker/Loan Officer has requested you pay for your appraisal, and the second email will contain a secure password to log in to the secure payment portal. Payment must be made before the appraisal appointment is scheduled.

1. The first email you receive includes access to the payment link at the bottom. It may also include the amount that the card will be charged. It will look similar to this;



2. The second email you receive will be the password Champions/Broker/Loan Officer has assigned to you (for example, it may be the numbers of your street address). Here is a sample of what the email will look like.



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When you click the link in the first email, you will be taken to a log in screen where you will be prompted to enter the password sent to you in the second email. The email address shown here is the email address on file at your Broker's office.

A screenshot of a 'Sign In' screen. It has a dark grey background. At the top, it says 'Sign In' in white. Below that are two white input fields: the first contains '@ test@test.com' and the second is labeled 'Password'. A green 'SIGN IN' button is to the right of the password field. At the bottom, it says 'Version: 1.12.01.122, Date Deployed: 5/12/2020'. A white callout box on the left contains the text 'Enter the password you receive in the second email into the Password field here.' with a blue arrow pointing to the password field.

The payment portal will make sure that this is a secure login. When your login is approved, you will see this screen.

A screenshot of a 'Payment' form. It has a grey header with the word 'Payment'. The form contains several fields: 'Card Number*' (with a dropdown for 'Exp Month*' showing '06' and 'Exp Year*' showing '2021'), 'First Name', 'Last Name*', 'Company', 'Billing Address*', 'City', 'State', and 'Zip*'. On the right side, there is a 'Borrower' section with 'Paige Turner', a 'Property' section with '21400 N. 2nd Ave, Spokane, WA 99208', a 'Lender' section with 'Mount Olympus (333) 333-3333', and a 'Loan Order' section with 'BorrowerGuide: 0417722'. Below these, there is a disclaimer: 'The credit card will be authorized/validated in advance but not billed the actual appraisal and transaction fee. The actual fee amount will be emailed once the appraiser accepts the order.' and a 'Payments Accepted' section showing logos for VISA, MasterCard, American Express, and Discover. At the bottom, it says 'By clicking the Submit button, I agree to the Payment Terms and Conditions'. A green 'Submit' button is at the bottom center.

Fill out the information on this screen. Make sure and complete the required fields that are marked with an asterisk. When all required fields are complete, click the green Submit button.

Once you submit your payment, you will be directed to a page where you can view your receipt or logout.

A screenshot of a 'Payment' confirmation screen. It has a grey header with the word 'Payment'. Below the header, it says 'Your transaction has been approved.' in a light grey box. At the bottom, there are two green buttons: 'View Receipt' and 'Logout'.

Payment confirmation will be securely sent to Champions Funding, LLC, and upon completion of the appraisal order, you will have paid for your appraisal. You will then receive a payment receipt email with a link to your receipt.

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CC PAYMENT!

Your credit card has been used for the appraisal in association with your real estate loan for property:

123 main st
Spokane, WA 99203

Credit Card Receipt for your records:

[CC Receipt](#)

Please contact your Loan Officer with any questions:

Alaskan Branch
1111111111

When you click the CC Receipt link, you can view detail about the transaction for your records and for comparison on your credit card payments. It will look like the below screenshot. Please note that the amount your card will be charged may not be shown since pricing can change based on the unique circumstances of your loan transaction.

Authorization Receipt

Your credit card has been charged by: SharperLending Solutions for your appraisal.

Billed To:

John Smith
123
, 99203

Reference #: D416097

Loan #: 45435

Receipt Date: 07/15/2020

Borrower:

John Smith

Item Description:

Test Bank Co. has placed an order on your behalf for an appraisal in the name of Test Banking Co. to be used in association with your real estate loan.

The credit card for Smith ending in 1111 will be billed once the appraiser accepts the request. This price is subject to change per your lender. You will see a charge on your credit card statement from SharperLending Solutions.

Please call Appraisal Firewall Customer Service with any questions at (800)452-1174.

Your card will not be charged until an appraiser accepts the order. Once an appraiser has accepted the order, this will trigger the transaction to go through. On your mobile banking or bank statement, you will see SharperLending/Appraisal Firewall reflected along with the amount. SharperLending/Appraisal Firewall is shown on your statement since Appraisal Firewall is processing the payment.

If you are still having issues, please contact your Loan Officer to resend a payment link.

Appraisal Payment: How to Resend Credit Card Payment Link



1. Log in to your Firewall account and click on the \$ symbol within the Borrower specific Appraisal Order. [Login](#)
2. Select Update Credit Card.
3. Check Request from Borrower.
4. Create a Password for the Borrower. Don't forget to write it down to share in a separate email and send to the Borrower.
5. Click update Credit Card to send a new payment link.

A screenshot of the Champions Funding app interface. At the top, a status bar shows 'refresh', 'D423977', 'pdc123', 'Refinance', 'assigned', 'PDC CC', '13 CC PDC', 'Spokane WA', 'Spokane', '\$0.00', and '09/11/2023'. Below this is a navigation bar with icons for chat, home, a dollar sign (labeled 1), a link, a person, and a document. A 'Update Credit Card' modal is open. On the right, a sidebar shows 'assigned' status with '\$0.00' and a 'BILLING' section with buttons for 'UPDATE CREDIT CARD' (labeled 2), 'CHANGE PRICE', and 'INVOICE'. The main area is titled 'BILLING' and 'Borrower: PDC CC'. It contains a 'Card Update' section with a 'Request from Borrower' icon (labeled 3), 'Borrower Email*' (filled with 'borrower@mail.com'), 'Borrower Password*' (labeled 4), and 'Email Message:'. There is an 'Enter Directly' radio button. At the bottom are 'CANCEL CARD UPDATE' and 'UPDATE CARD' (labeled 5) buttons.

To see full instructions on how to submit the payment for your appraisal, please click the following link:

<https://appraisalfirewall.freshdesk.com/support/solutions/articles/69000665501-securely-paying-for-your-appraisal-via-credit-card>